

14.13 FURTHER READING

Rao VSP and V Hari Krishna (2005), *Management: Text & Cases*, Excel Book New Delhi.

Robbins Stephen, Mary Coulter and Neharika Vohra (2010), *Management*, 10th ed, Prearson.

Singh Kavita (2010), *Organization Behavior* – Text & Cases, Pearson.

Sukla Madhukar, Understanding Organizations, Prentice-Hall, 1996

www.insightonindia.com/2013/casestudy

www.kalyan-city.blogspot.com/2011/03/stress

https://brainmass.education/ /casestudy/conflict management

14.14 ANSWERS TO CHECK YOUR PROGRESS

Answer to Q.No. 1: Coercive Power is the Power based on the ability of the power holder to punish the other, that is, to give something that is negatively perceived by the other.

Answer to Q.No. 2: Limited resources in the organizations and uncertainty in decision making are the two factors that influence individuals to play politics in the organizations.

Answer to Q.No. 3: Stress may occur in those individuals who are subject to rotational work shifts. Employees may be expected to work on day shift for some days and then on the night shift. That may create problems in adjusting to the shift timings, and it can affect not only personal life but also family life of the employee.

14.15 MODEL QUESTIONS

1. Describe the factors contribution to political behaviour in organizations.
2. State the various types of power, giving relevant examples in each case.